

We Value Your Feedback!

On Your Next SatisFacts Survey, You Can Sign Up To Receive Future Resident Surveys via SMS!

We strive to provide excellent service and we value your feedback. To make it easier for you to give honest feedback, you can now receive resident surveys via SMS.

Invitations to opt-in to SMS notifications will be included on every survey recruitment email as well as at the end of each survey.

How It Works:

1 Click the opt-in link at the beginning of regular survey emails or at the end of the surveys.

2 Enter mobile number, check the box agreeing to the terms and click submit.

3 Receive a confirmation text message.

Reply YES to confirm that you would like to receive SMS messages from Satisfacts.

YES

4 Reply "YES" to confirm & start getting initial survey invitations via SMS.

